

465IT

Upper Flat
22 Caledonian Place
Aberdeen
AB11 6TT

11:10 Friday 5th September 2025

Enrique Lores
CEO HP Inc
1501 Page Mill Rd
Palo Alto
CA 94304-1112
USA

Dear Mr Lores

I am returning this HP 8200 Inkjet printer to you personally because it appears that engineers from your company have been involved directly in downloading rogue firmware the purpose of which is to abuse my digital identity and impersonate me online. This is obviously an extremely serious breach of law and of my rights. It seems that you will have full knowledge of these activities and how they relate to the situation I find myself in.

I wonder if you have the courage to acknowledge these activities (I believe that this is not the first which HP have been involved in, with regard to my life) and to take full responsibility for them.

I am an ex-employee of HP and am aware of a campaign directed against me starting from the time when I worked at HP CPB in Bristol, Great Britain by HP Management, and staff.

You are obviously not personally responsible for the original activities, but your organisation has continued to target me over the years since I left (2002).

I will not be buying any more HP products. The company went downhill rapidly in the late 1990's and has never recovered.

I could suggest what you can do with this printer, but I'll leave it to your imagination.

Steve Krupa