

Upper Flat
22 Caledonian Place
Aberdeen
AB11 6TT

12:35 Saturday 6th September 2025

Lutz Schüler
CEO O2
Telefonica UK Ltd
500 Brook Drive
Reading
RG2 6UU

Ref: Mobile Phone number : 07999 761411
Giff Gaff Membername : steve93807

Dear Madam/Sir,

I am a GiffGaff customer to whom you provide contracted services and support to operate the mobile network on their behalf. I have written to GiffGaff just yesterday (5th September) to raise some very serious issues about the use of my mobile phone number.

I have some very serious and strong suspicions that my phone number has been digitally cloned in such a way that through some very clever mobile technology it is available to anyone and everyone to use to impersonate me both through the use of apps (communication apps and social media apps) and through the direct simulation of my number for phone calls and SMS. This is obviously a massive breach of the law, and an infringement on my rights under the Data Protection Act.

I suspect that with the full support of the state and the security services, there have been massive and unprecedented breaches of the law surrounding all aspects of my personal and digital data and identity.

Can you answer the following questions:

1. What knowledge do you have of the potential cloning of my mobile phone number in such a way that it can be abused as described above?
2. Have you been contacted by the security services (or other agencies of the state) to support the completely illegal abuse of my identity and mobile phone number?
3. Is there in operation a blacklist of numbers which are prevented deliberately from reaching my phone, either by text or call, and also is there a whitelist onto which certain people/organisations, are added, if it is so approved by decision-makers (probably British Security Services – MI5/GCHQ) so as to control and limit who can access my number?

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4. Is your organisation (and therefore, you personally) responsible for implementing software-based modifications to the mobile phone network which enable the abuse of my phone number (07999 761411) by the industry, the security services and members of the general public?

You can contact me by email (stevekrupa@gmx.co.uk) or write to the above address, but I believe both of these routes are greatly interfered with by the Security Services. The alternative is to visit my website (www.stevekrupa-gb.com) where you can both leave me a message on my Blog page, and also download a document called British State Project, which outlines the situation as I see it. This document is regularly updated as new information comes to light. I suspect you are already aware of some of the details.

As you will surely understand, this is a very serious matter and I trust you will give it your full attention. I look forward to hearing from you as soon as possible. Thanks for your prompt attention to this letter.

Regards

Steve Krupa

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